# 2023 Summary of Benefits

# Molina Medicare Complete Care HMO D-SNP

California H5810-001

Serving Los Angeles, Riverside (partial), San Bernardino (partial), and San Diego

Effective January 1 through December 31, 2023



### Introduction to the Summary of Benefits

### Molina Medicare Complete Care

Thank you for considering Molina Healthcare! Everyone deserves quality care. Since 1980, our members have been able to lean on Molina. Because today, as always, we put your needs first.

This document does not include every benefit and service that we cover or every limitation or exclusion. To get a complete list of services, please refer to the Evidence of Coverage (EOC). A copy of the EOC is located on our website at MolinaHealthcare.com/Medicare. You can also call Member Services at (800) 665-0898, TTY/TDD 711 and we will mail you a copy.

To join our plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B and Medicaid by Medi-Cal, and live in our service area. Our service area includes the following counties in California: Los Angeles, Riverside (partial), San Bernardino (partial), and San Diego.



Molina has a network of doctors, hospitals, pharmacies, and other providers. Except in emergency situations, if you use providers that are not in our network, we may not pay for those services. If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits or use the Medicare Plan Finder at medicare.gov.

For coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at medicare.gov or get a copy by calling **1-800-MEDICARE (1-800-633-4227).** TTY users should call 1-877-486-2048. If you have any questions, please call our Member Service team at **(800) 665-0898, TTY/TDD 711,** 7 days a week, 8 a.m. to 8 p.m., local time.

### **About Medicare**

Medicare is health insurance for people who are 65 years old or older, or who are under 65 years old with certain disabilities.

Original Medicare is a Federal Insurance Program. It pays a fee for your care directly to the doctors and hospitals you visit. Original Medicare does not cover most preventive care and has unpredictable out-of-pocket expenses.



**Medicare Part A (Hospital Insurance)** covers inpatient care in hospitals, skilled nursing facilities, hospice care, and some home health care services.



**Medicare Part B (Medical Insurance)** covers certain doctors' services, outpatient care, medical supplies and preventive services.



**Medicare Part C (Medicare Advantage)** is an all-in-one alternative to Original Medicare. Medicare Advantage plans include Parts A, B and usually Part D. Some Medicare Advantage plans may have lower out-of-pocket costs than Original Medicare and may cover extra benefits that Original Medicare doesn't – like dental, vision or hearing. Medicare pays a fixed fee to the plan for your care, and then the plan directly pays the doctors and hospitals. Medicare Advantage has predictable out-of-pocket expenses and offers preventive care and care coordination.



**Medicare Part D (Prescription Drug Coverage)** helps you pay for drugs you get from a pharmacy.

# Medicaid Dual Eligibility Coverage Categories

- **Qualified Medicare Beneficiary (QMB):** Medicaid pays your Medicare Part A and Part B premiums, deductibles, coinsurance, and copayment amounts only. You receive Medicaid coverage of Medicare cost share but are not otherwise eligible for full Medicaid benefits.
- **QMB+:** Medicaid pays your Medicare Part A and Part B premiums, deductibles, coinsurance, and copayment amounts. You receive Medicaid coverage of Medicare cost share and are eligible for full Medicaid benefits.
- **SLMB+:** Medicaid pays your Medicare Part B premium and provides full Medicaid benefits.
- **Full-Benefit Dual Eligible (FBDE):** At times, individuals may qualify for both limited coverage of Medicare cost sharing as well as full Medicaid benefits.

As a QMB, QMB+, SLMB+, or FBDE beneficiary, your cost share is \$0, except for Part D prescription drug copays.

Note – Preventive wellness exams and most supplemental Medicare Advantage benefits have a \$0 cost share.

#### **Eligibility Changes:**

It is important to read and respond to all mail that comes from Social Security or your state Medicaid office so you can protect your \$0 cost share status as a QMB, QMB+, SLMB+, or FBDE beneficiary.

Periodically, as required by CMS, we will check the status of your Medicaid eligibility as well as your dual eligible category. If you lose Medicaid coverage entirely you will be given a grace period so that you can reapply for Medicaid.

If you no longer qualify as a QMB, QMB+, SLMB+, or FBDE beneficiary you may be involuntarily disenrolled from the Plan after a grace period. Your state Medicaid agency will send you notification of your loss of Medicaid or change in Medicaid category. We may also contact you to remind you to reapply for Medicaid as a QMB, QMB+, SLMB+, or FBDE beneficiary. For this reason it is important to let us know whenever your mailing address and/or phone number changes.

# Summary of Premiums & Benefits

Molina Medicare Complete Care		
Monthly Premium	\$0 per month	
Medical Deductible	This plan does not have a deductible.	
Maximum Out-of-Pocket Responsibility	\$8,300 each year for services you receive from in-network providers. (does not include prescription drugs)	

# Summary of Premiums & Benefits (Continued)

Molina Medicare Complete Care			
Inpatient Hospital	You pay \$0 for days 1 - 90 of a hospital stay per benefit period.		
Η	Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days per benefit period, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days per benefit period.		
	Prior authorization may be required.		
<b>Outpatient Hospital</b>	\$0 copay per visit		
Η	Prior authorization may be required.		
Ambulatory	\$0 copay per visit		
Surgical Center	Prior authorization may be required.		
Doctor Visits	Primary Care		
Q	\$0 copay per visit		
(0 0)	<b>Specialists</b> \$0 copay per visit		
Preventive Care	\$0 copay Look for the rows with the apple in the Chapter 4 Medical benefits chart in the Evidence of Coverage. Any additional preventive services approved by Medicare during the plan year will be covered.		

### Molina Medicare Complete Care

**Emergency Care** \$0 copay

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#### Urgently Needed \$0 copay Services



Diagnostic Services/Labs/ Imaging	Diagnostic tests and procedures \$0 copay Lab services \$0 copay Diagnostic radiology services (such as MRI, CT scan) \$0 copay Outpatient X-rays \$0 copay Therapeutic radiology \$0 copay
	SU copay Prior authorization may be required for some services.

No authorization is required for outpatient lab services and outpatient x-ray services. Genetic lab testing requires prior authorization.

### Summary of Premiums & Benefits (Continued)

#### Molina Medicare Complete Care

**Hearing Services** 

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**Medicare-covered diagnostic hearing and balance exams** \$0 copay

**Routine hearing exam** \$0 copay, 1 every year

Fitting for hearing aid/evaluation

\$0 copay, 1 every year

If you are told you need hearing aids, you can get up to 2 pre-selected hearing aids from a plan-approved provider every calendar year for both ears combined.

#### **Hearing aids**

\$0 copay

Prior authorization may be required.

Our plan covers up to 2 pre-selected hearing aids provided by a plan-approved provider every year.

### **Molina Medicare Complete Care**

#### Dental Services Medicare-covered dental services



\$0 copay

#### **Preventive dental**

\$0 office visit copay

- Oral exams
- Prophylaxis (cleaning)
- Fluoride treatment
- Dental x-rays

#### **Comprehensive dental**

\$0 office visit copay

All comprehensive dental services listed below are covered up to the annual plan maximum benefit coverage amount of \$1,600:

- Extractions
- Endodontics
- Restorative services
- Intraoral and extraoral incision and drainage
- Dentures and denture adjustments
- Non-routine services such as scaling, full mouth debridement, periodontal maintenance, and palliative emergency treatment
- Other services such as deep sedation with oral surgery, and intravenous with oral surgery

Prior authorization may be required.

# Summary of Premiums & Benefits (Continued)

Molina Medicare Complete Care				
Vision Services	Medicare-covered vision services			
60	<ul> <li>Vision exam to diagnose/treat diseases of the eye (including yearly glaucoma screening): \$0 copay</li> <li>Eyeglasses or contact lenses after cataract surgery: \$0 copay</li> </ul>			
	<b>Supplemental routine eye exam</b> \$0 copay, 1 every year			
	<b>Supplemental eyewear</b> \$0 copay; our plan pays up to \$350 every year for routine eyewear.			
	<ul> <li>Contact lenses</li> <li>Eyeglasses (frames and lenses)</li> <li>Eyeglass frames</li> <li>Eyeglass lenses</li> <li>Upgrades</li> </ul>			
	Prior authorization may be required.			
Mental Health Services	<b>Inpatient visit</b> You pay \$0 for days 1 - 90 of an inpatient hospital stay.			
	There is a 190 day lifetime limit for inpatient psychiatric hospital care. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital.			
	Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.			
	Prior authorization may be required.			
	<b>Outpatient individual/group therapy visit</b> \$0 copay			
Skilled Nursing Facility	You pay \$0 for days 1-100 of a skilled nursing facility stay. No prior hospitalization is required.			
a de la companya de l	Prior authorization may be required.			

### Molina Medicare Complete Care

Physical Therapy	<b>Physical therapy and speech therapy</b> \$0 copay Prior authorization may be required.
	<b>Cardiac and pulmonary rehabilitation</b> \$0 copay Prior authorization may be required.
	<b>Occupational therapy services</b> \$0 copay Prior authorization may be required.
Ambulance	\$0 copay Prior authorization required for non-emergent ambulance only.
Transportation	\$0 copay 12 one-way trips every year to plan-approved locations Prior authorization may be required.
Medicare Part B	Drugs

Chemotherapy/<br/>Radiation Drugs\$0 copayand other Part BPrior authorization may be required.DrugsPrior authorization may be required.

# Summary of Drug Coverage

### Standard Retail Pharmacy and Mail-Order Pharmacy

Depending on your income and institutional status, you pay the following:

For generic drugs (including brand drugs treated as generic), either:

• \$0 copay; or \$1.45 copay; or \$4.15 copay

For all other drugs, either:

• \$0 copay; or \$4.30 copay; or \$10.35 copay

is no drug deductible for this plan, this stage does not stage when you fill your first prescription of the year. ge, the plan pays its share of the cost of your drugs, and hare of the cost. You stay in this stage until your total drug costs" (your payments plus any Part D plan al \$4,660.	
ge, the plan pays its share of the cost of your drugs, and hare of the cost. You stay in this stage until your total drug costs" (your payments plus any Part D plan	
a long-term care facility, you pay the same as at a retail may get drugs from an out-of-network pharmacy at the an in-network pharmacy.	
During this stage, you pay 25% of the price for brand name drugs (plus a portion of the dispensing fee) and 25% of the price for generic drugs. You stay in this stage until your year-to-date "out-of-pocket costs" (your payments) reach a total of \$7,400. This amount and rules for counting costs toward this amount have been set by Medicare.	
ly out-of-pocket drug costs (including drugs purchased	

# Summary of Other Benefits

Molina Medicare Complete Care		
Acupuncture	<b>Medicare-Covered Acupuncture</b> \$0 copay Up to 12 visits in 90 days are covered for chronic lower back pain. Up to eight additional sessions are covered in the same year for those patients demonstrating an improvement.	
Additional Telehealth Services	\$0 copay Includes Primary Care Physician Services Prior authorization may be required.	
Annual Physical Exam	\$0 сорау	
Chiropractic Care	<b>Medicare-Covered Chiropractic Services</b> \$0 copay Manipulation of the spine to correct a subluxation (when one or more of the bones of your spine move out of position).	
Dialysis	\$0 сорау	
Fitness Benefit	\$0 copay You get a fitness center membership to participating fitness centers. If you are unable to visit a fitness center or prefer to also work out from home, you can select a Home Fitness kit.	

Molina Medicare Complete Care			
Foot Care (Podiatry)	<b>Medicare-Covered Foot Exam and Treatment</b> \$0 copay Foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions.		
	<b>Routine Foot Care</b> \$0 copay Up to 12 visits every year		
	Prior authorization may be required.		
Health Education	\$0 copay Programs to help you learn to manage your health conditions, including health education, learning materials, health advice, and care tips.		
Home Health Care	\$0 сорау		
a a a a a a a a a a a a a a a a a a a	Prior authorization may be required.		
In-Home Support	Members have access up to 90 hours every year.		
Services	You have access to in-home support services, including cleaning, household chores and meal preparation and assistance with other instrumental activities of daily living.		
Meals Benefit	\$0 сорау		
	Standard meal cycle is a 2-week menu with a total of 28 delivered meals, based on member need. Maximum of 56 meals and 4 weeks per year. Must meet criteria approved by the plan.		
	Prior authorization may be required.		

# Summary of Other Benefits (Continued)

Molina Medicare Complete Care		
Medical Equipment and Supplies	Durable Medical Equipment (such as wheelchairs, oxygen) \$0 copay Prosthetics/Medical Supplies \$0 copay Diabetic Supplies and Services \$0 copay	
	Prior authorization may be required for Durable Medical Equipment, Prosthetics/Medical supplies, and Diabetic supplies.	
	Prior authorization required for diabetic shoes and inserts.	
	Prior authorization not required for preferred manufacturer.	
24-Hour Nurse	\$0 сорау	
Advice Line	Available 24 hours a day, 7 days a week.	
Nutritional/Dietary Benefit	\$0 сорау	
	12 individual or group sessions every year; individual telephonic nutrition counseling upon request.	
Opioid Treatment	\$0 сорау	
Program Services	Prior authorization may be required.	
Outpatient Blood Services	\$0 сорау	
Services	3 pint deductible waived	
Outpatient Substance Abuse	\$0 copay Individual or group therapy visits	
	Prior authorization may be required.	

Molina Medicare	Complete Care	
Over-the-Counter Items	\$0 copay \$210 allowance every quarter (3 months), unused allowance does not carry over to the next quarter.	
	You must use your MyChoice Card to get the benefit and services. See MyChoice Card section for more information.	
Personal Emergency Response System Plus (PERSPlus)	\$0 сорау	
	When authorized, we will provide an in-home device to notify the appropriate personnel in the event of an emergency (e.g., a fall).	
	Case Management review required.	
	Prior authorization may be required.	
Worldwide Emergency and Urgent Care	\$0 copay You are covered for worldwide emergency and urgent care services up to \$10,000.	
MyChoice Card	<ul> <li>\$0 copay</li> <li>You receive a prepaid debit card that may be used toward select</li> <li>supplemental plan benefits such as:</li> <li>Over-the-counter items</li> <li>Food and produce*</li> <li>Special Supplemental Benefits for Chronic Illnesses – Menu option*</li> </ul>	
	Funds are loaded onto the card each benefit period. A benefit period can be monthly, quarterly, or annually depending on the benefits. At the end of each benefit period, any unused allocated money will not carry over to the following period or plan year.	
	*Eligibility requirements applicable	

### Summary of Other Benefits (Continued)

Molina Medicare Complete Care		
Special Supplemental Benefits for Chronic Illnesses	<ul> <li>\$0 copay</li> <li>\$150 allowance every 3 months for the following benefits:</li> <li>Mental health and wellness applications</li> <li>Service Animal supplies</li> <li>Pest control</li> <li>Non-Medicare covered genetic test kits</li> </ul>	
	<ul> <li>\$55 allowance every month for food and produce.</li> <li>Unused allowance does not carry over to the next quarter.</li> <li><i>Prior authorization may be required</i>.</li> <li>You must use your MyChoice Card to get the benefit and services. See MyChoice Card section for more information.</li> </ul>	
Members must complete a Health Risk Assessment and meet		

outlined in Chapter 4 of the Evidence of Coverage.

### **Summary of Medicaid-Covered Benefits**

#### What Services are Covered

The chart below shows what services are covered by Medicare and Medicaid. You will see the word "Covered" under the Medicaid column if Medicaid also covers a service that is covered under the Molina Medicare Complete Care Plan. The chart applies only if you are entitled to benefits under your state's Medicaid program.

If you are currently entitled to receive full or partial Medicaid benefits please see your Medicaid member handbook or other state Medicaid documents for full details on your Medicaid benefits, limitations, restrictions, and exclusions. In your state, the Medicaid program is called Medi-Cal.

Coverage of the benefits described below depends upon your level of Medicaid eligibility. These benefits are marked with an asterisk (\*) below and may not be available to all enrollees.

Benefit	Molina Medicare Complete Care	Medi-Cal
IMPORTANT INFORMATION		
<b>Premium and Other Important</b> <b>Information</b> If you get Extra Help from Medicare, your monthly plan premium will be lower or you may pay nothing.	General \$0 monthly plan premium In-Network \$8,300 out-of-pocket limit for Medicare-covered services. However, in this plan you will have no cost-sharing responsibility for Medicare-covered services, based on your level of Medicaid eligibility.	Medicaid assistance with premium payments and cost share may vary based on your level of Medicaid eligibility.
<b>Doctor and Hospital Choice</b> (For more information, see Emergency Care and Urgently Needed Care.)	<b>In-Network</b> You must go to network doctors, specialists, and hospitals.	You must go to doctors, specialists, and hospitals that accept Medicaid assignment. Referral required for network specialists (for certain benefits).

# Summary of Medicaid-Covered Benefits (Continued)

Benefit	Molina Medicare Complete Care	Medi-Cal	
OUTPATIENT CARE SERVICES			
Acupuncture	Limited coverage	Covered Restrictions may apply	
<b>Ambulance Services</b> (Must be medically necessary)	Covered	Covered	
Cardiac and Pulmonary Rehabilitation Services	Covered	Covered	
Chiropractic Services	Limited coverage	Covered* Restrictions may apply	
Dental Services	Covered	Covered* Restrictions may apply	
Diabetes Programs and Supplies	Covered	Not Covered	
Diagnostic Tests, X-rays, Lab Services, and Radiology Services	Covered	Covered* Restrictions may apply	
Dialysis Services	Covered	Chronic hemodialysis covered	
Doctor Office Visits	Covered	Covered	
<b>Durable Medical Equipment</b> (Includes wheelchairs, oxygen, etc.)	Covered	Covered	
Emergency Care	Covered	Covered	
Hearing Services	Covered	Covered* Restrictions may apply	

Benefit	Molina Medicare Complete Care	Medi-Cal	
OUTPATIENT CARE SERVICES (CONTINUED)			
Home Health Service (Includes medically necessary intermittent skilled nursing care, home health aide services, rehabilitation services, etc.)	Covered	Covered	
Outpatient Mental Health Care	Covered	Covered* Restrictions may apply	
Outpatient Rehabilitation Services (Occupational Therapy, Physical Therapy, Speech and Language Therapy)	Covered	Covered* Restrictions may apply	
Outpatient Services	Covered	Covered	
Outpatient Substance Abuse Care	Covered	Not Covered	
Over-the-Counter Items	Covered	Not Covered	
Podiatry Services	Covered	Covered* Restrictions may apply	
<b>Prosthetic Devices</b> (Includes braces, artificial limbs and eyes, etc.)	Covered	Covered* Restrictions may apply	
Medical Transportation Services	Covered	Covered	
(Routine)			

# Summary of Medicaid-Covered Benefits (Continued)

Benefit	Molina Medicare Complete Care	Medi-Cal		
OUTPATIENT CARE SERVICES (CONTINUED)				
<b>Urgently Needed Services</b> (This is NOT emergency care and, in most cases, is out of the service area.)	Covered	Not Covered		
Vision Services	Covered	Covered* Restrictions may apply		
Wellness/Education and other Supplemental Benefit Programs	Covered	Not Covered		
INPATIENT CARE				
<b>Inpatient Hospital Care</b> (Includes Substance Abuse and Rehabilitation Services)	Covered	Covered		
Inpatient Mental Health Care	Covered	Not Covered		
<b>Skilled Nursing Facility (SNF)</b> (In a Medicare-certified skilled nursing facility)	Covered	Covered* Restrictions may apply		
PREVENTIVE SERVICES				
Health/Wellness Education	Covered	Not Covered		
Kidney Disease and Conditions	Covered	Chronic hemodialysis covered		
Preventive Services	Covered	Covered		

Benefit	Molina Medicare Complete Care	Medi-Cal
HOSPICE		
Hospice	Covered	Covered
PRESCRIPTION DRUG BENEFITS		
Outpatient Prescription Drugs	Covered	Covered* Restrictions may apply

### Summary of Medicaid-Covered Benefits (Continued)

For Members who are entitled to full benefits under Medicaid, listed below are additional benefits that you may be entitled to. These are additional Medicaid benefits that are covered by your state Medicaid program but may not be covered under the Molina Medicare Complete Care Plan:

ADDITIONAL MEDICAID BENEFITS		
BENEFITS	MEDI-CAL COVERAGE	
AIDS Waiver Program	Covered Restrictions may apply	
Blood and Blood Derivatives	Covered	
Chronic Dialysis Services	Covered	
Community-Based Adult Services (CBAS)	Covered	
Comprehensive Perinatal Services Program (Preventive services)	Covered	
Early & Periodic Screening, Diagnosis, and Treatment (EPSDT)	Covered	
Enteral Formula	Covered	
Family Nurse Practitioner	Covered	
Family Planning Services and Supplies	Covered	
Federally Qualified Health Center Services (FQHC)	Covered	
Home and Community Care for functionally disabled elderly (waiver only)	Covered	
Intermediate Care Facility	Covered	
Licensed Midwife Services	Covered	
Nurse Anesthetist Services	Covered	

### **ADDITIONAL MEDICAID BENEFITS**

BENEFITS	MEDI-CAL COVERAGE
Nurse Midwife	Covered
Personal Care Services	Covered
Psychology Services	Covered Restrictions may apply
Rehabilitation Facilities	Covered
Respiratory Care for Ventilator-Dependent Patients	Covered
Rural Health Clinic Services (RHC)	Covered
Special Duty Nursing Services	Covered
Sign Language Interpreter Services	Covered
Transplants	Covered

\*\*Recently enacted legislation added Section 14131.10 of the W&I Code to exclude several optional benefit categories from coverage under the Medi-Cal program to be implemented on July 1, 2009. The optional benefits indicated are excluded from coverage under the Medi-Cal program, effective July 1, 2009. The optional benefits exclusion policy does not apply to the following beneficiaries: 1) beneficiaries under 21 years of age for services rendered pursuant to EPSDT program; 2) beneficiaries residing in a skilled nursing facility (Nursing Facilities Level A and Level B, including subacute care facilities; 3) beneficiaries who are pregnant (pregnancy-related benefits and services; other benefits and services to treat conditions that, if left untreated, might cause difficulties for the pregnancy); 4) California Children's Services beneficiaries; and 5) beneficiaries enrolled in the Program of All-Inclusive Care for the Elderly. Most claims for excluded optional benefit services billed by a physician or physician group remain reimbursable on or after July 1, 2009. However, these claims will be denied if the rendering provider is not a physician, but one of the optional benefit providers. More information on the reduced benefits and services affected by this new legislation is available on the California Department of Health Care Services Web site at www.dhcs.ca.gov.

# **Glossary of Terms**

#### Coinsurance

The percentage you pay as your share of the cost for medical services or prescription drugs. For example, if you have 20 percent coinsurance, you pay 20 percent of the cost of your medical bill.

### Copay

The fixed amount you pay as your share of the cost of a medical service or supply. For example, you might have a \$20 copay every time you see your primary care doctor.

#### Deductible

The amount you pay for health care services or prescriptions before your insurance begins to pay.

#### Extra Help

A Medicare program to help people with limited income and resources pay prescription drug program costs, like premiums, deductibles, and coinsurance.

#### Long-term care

Services and support for people who can't perform basic activities of daily living, like dressing and bathing. Medicare and most health insurance plans do not pay for long-term care.

#### Medicaid

A state and federal program that provides health coverage to low-income people.

#### Medicare Advantage

Also known as Part C. A type of Medicare plan offered by a private company approved by Medicare. A Medicare Advantage plan is an alternative to Original Medicare. It provides all of your Part A and Part B benefits and often offers extra benefits, like dental and vision care.

#### **Original Medicare**

Medicare Part A (hospital insurance) and Part B (medical insurance). Most people get it when they turn 65. The federal government manages Original Medicare.

#### Out-of-pocket maximum

The most you have to pay for covered services in one year. Once you reach this amount, your insurance covers 100 percent of your medically necessary care for the rest of the year.

#### Premium

The money you pay monthly to Medicare or a health care plan for coverage.

#### **Preventive services**

Health care to prevent or detect illness at an early stage. Most health plans must cover some important preventive services, like flu shots and blood pressure screening, at no cost to you.

### How can you enroll?



#### **Apply by Phone**

Call **(866) 403-8293, TTY/TDD 711**, to enroll over the phone. Our team of Molina Medicare Trusted Advisors are happy to answer your questions and help you enroll.



### **Apply in Person**

If you prefer to meet face-to-face with one of our Molina Medicare Trusted Advisors, please call us to schedule an appointment.



### **Apply by Mail**

Simply complete the enrollment application and return it using the postage-paid envelope. If you do not already have an enrollment application, call us and we will be happy to mail one to you.



### **Apply Online**

Visit MolinaHealthcare.com/Medicare to apply online.

Molina Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, ethnicity, national origin, religion, gender, sex, age, mental or physical disability, health status, receipt of healthcare, claims experience, medical history, genetic information, evidence of insurability, geographic location. You can get this document for free in non-English language(s) or other formats, such as large print, braille, or audio. Call (800) 665-0898, TTY: 711. The call is free. Molina Healthcare is an HMO D-SNP Health Plan with a Medicare Contract and a contract with the state Medicaid program. Enrollment depends on contract renewal.



Ready to enroll or have questions? Call **(866) 403-8293, TTY/TDD 711** Current Members Call: **(800) 665-0898, TTY/TDD 711** 7 days a week, 8 a.m. to 8 p.m., local time



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